## 36th Annual Symposium

### Just What the Joint Commission Ordered! An "Ethics Process" to Address Conflict

**May 17, 2024** Stonewall Resort, Roanoke, WV 8:00 a.m. - 4:00 p.m.



#### **Course Description**

Conflict is at the heart of cases in which ethics consultation is requested. This 36th annual symposium of the West Virginia Network of Ethics Committees will tackle conflict head on! Our keynote speaker, Haavi Morreim, JD, PhD, academician, attorney and active mediator, has over 30 years of experience in resolving conflicts in healthcare settings as both an ethics consultant and a mediator. She runs the Center for Conflict Resolution in Healthcare and is a highly sought after speaker at national meetings. In addition to giving the keynote address, she will participate in the two panel discussions of cases fraught with conflict and indicate how mediation could have helped. One entails disagreement over whether to proceed with tracheostomy and long-term mechanical ventilation in an adolescent with neurologic injury, and the second involves conflict between siblings over who should be making end-of-life decisions for their comatose mother. Haavi will describe how mediation skills can expand the toolkit of ethics consultants, reduce the tensions inherent in conflict, and forge mutually agreeable plans among disputing parties! In addition, the symposium will address common issues that arise in the ethical and legal care of patients: 1) applying the West Virginia Health Care Decisions Act to patient care; 2) identifying the essential elements of an informed consent discussion to achieve true shared decision-making and patient-centered care, and 3) evaluating whether principlism is sufficient to analyze and resolve conflicts in ethics consultation. As always, WVNEC strongly encourages audience participation--the symposia are lively and thought-provoking. Please bring your questions and tough cases for discussion!

#### **Objectives**

At the conclusion of this activity, participants will be able to:

- 1. Summarize why mediation is an effective approach for ethics consultants to resolve conflict;
- 2. Apply the West Virginia Health Care Decisions Act to ethical and legal issues that arise in patient care;
- 3. Evaluate the strengths and weaknesses of using principlism as an ethical theory to guide ethics consultation;
- 4. Specify the elements of shared decision-making necessary for patient-centered information; and
- 5. Analyze cases in which there is conflict using WVNEC's 7-step process of ethical decision-making.

# Schedule

8:00 am	Registration and Check-in
8:45 am	Case 1: "The Ethics Consult Had 'No Effect'What Went Wrong?" Panelists:Stacie Honaker, JD, Daniel Miller, PhD, Amber Moore, MSW, LSW, Haavi Morreim, JD, PhD and Matthew Smith, MD Moderator: Alvin Moss, MD
9:45 am	Keynote Talk: Conflict Resolution Skills for Ethics Committee Members Haavi Morreim, JD, PhD
10: 45 am	Break
11:00 am	Using Shared Decision-Making to Promote Patient- Centered Care Alvin Moss, MD
11:30 am	Lunch
12:30 pm	Ethics Consults on What Basis: Is Principlism All You Need? Daniel Miller, PhD and Matthew Smith, MD
1:30 pm	<b>Case 2: "If anything happens to my mother, I will sue."</b> Panelists:Stacie Honaker, JD, Suzanne Messenger, Esq., Daniel Miller, PhD, Haavi Morreim, JD, PhD and Matthew Smith, MD Moderator: Alvin Moss, MD
2:30 pm	Break
2:45 pm	Applying the West Virginia Health Care Decisions Act in Patient Care! Stacie Honaker, JD and Alvin Moss, MD
3:30 pm	Annual WVNEC Business Meeting
3:45 pm	Wrap-Up and Evaluation
4:00 pm	Adjourn

## **Course Credits**

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the WVU School of Medicine and WVNEC. The WVU School of Medicine is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The WVU Office of CME designates this live activity for a maximum of 5.5 AMA PRA Category 1 CreditsTM. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This continuing education activity has been provided by the WVU School of Nursing for 6.6 contact hours. The WVU School of Nursing is an approved provider of continuing education by the State of West Virginia Board of Examiners for Registered Professional Nurses, Legislative Rule #19CSR11-4 under provider number 50-26086.

This course is sponsored by the Center for Health Ethics and Law, Provider Number 490095, which is a Certified Provider of continuing education credits for social workers. This program has been awarded up to 5.5 hours of continuing education credit.

This program qualifies for a total of 6.3 credits under the West Virginia Rules for Mandatory Continuing Legal Education.



West Virginia Network of Ethics Committees

64 Medical Center Drive Morgantown, WV 26506-9022 304.293.7618 http://www.wvnec.org/courses/

#### **Keynote Speaker**



Haavi Morreim, JD, PhD, is a Professor in the College of Medicine at the University of Tennessee Health Science Center. She does clinically-based teaching, consulting, and research, with special interests in health care's changing economics, conflict resolution, and the litigation issues surrounding clinical medical research.

Dr. Morreim is also an active Tennessee Supreme Court-listed mediator for disputes in both civil and family matters. As Principal in the Center for Conflict Resolution in Healthcare LLC (<u>www.healthcare-mediation.net</u>), she provides mediation services and training in conflict resolution for the health care setting. Dr. Morreim is a licensed attorney. She has argued and won before the Tennessee Court of Appeals.

Dr. Morreim has authored two books and over 180 articles. She has presented hundreds of invited lectures nationally and internationally, to such groups as the American Medical Association and the American Bar Association. Dr. Morreim is also a Fellow of the American Bar Foundation, whose membership is limited to 1% of lawyers in each jurisdiction.

## **Speakers**



**Stacie Honaker, JD** is the HIPAA Privacy Officer and Risk Manager for West Virginia University Health Sciences Center. Stacie regularly presents educational programs on risk management, documentation and liability, informed consent, communication, confidentiality, and related legal issues to the students, residents and faculty in the clinical departments of the Health Sciences Center. Additionally, she serves as an ex-officio member of the Advisory Committee for the WVNEC.



**Suzanne E. Messenger, Esq.** is a West Virginia's State Long-term Care Ombudsman. She advocates for long-term care residents in a variety of matters related to residential long-term care including resident rights, quality of care, payment, guardianship and conservatorship, powers of attorney, health care surrogate matters, end-of-life issues, and elder abuse and exploitation.



**Daniel Miller, PhD** is an Assistant Professor in the Department of Philosophy, Eberly College of Arts & Sciences at West Virginia University. His interests include ethics, moral psychology, and philosophy of action. He teaches courses in Problems of Philosophy, Current Moral Problems, Ethical Theory, Philosophy of Religion and Moral Responsibility. He is also a course co-director for the Health Care Ethics Courses for the first year medical students at West Virginia University School of Medicine.



Amber Moore, MSW, LSW is a Program Manager at the Office of Policy and Programs, Bureau for Social Services at the Department of Human Services and is a Licensed Social Worker specializing in Adult Protective Services. Amber received her MSW in Social Work from Concord University and BS in Psychology from Fairmont State University.



**Alvin H. Moss, MD, FACP, FAAHPM** is a Professor of Medicine, WVU School of Medicine, Section of Geriatrics, Palliative Medicine, and Hospice. He has performed ethics consults for more than 30 years and taught about ethics consultation at the state and national level for more than 25 years. His research includes innovations to improve advance care planning and end-of-life care. He is the Director for the WVU Center for Health Ethics and Law and Executive Director of the WV Network of Ethics Committees.



**Matthew Smith, MD, MS, HEC-C** is an Associate Professor of Neurology and Neurosurgery at West Virginia University in Morgantown, WV. He serves as the Director of Neurocritical Care and Chairs the Ethics Committee at West Virginia University Hospitals Ruby Memorial Hospital. He is a certified by the American Society of Bioethics and Humanities as a healthcare ethics consultant and was one of the first in West Virginia to earn this designation.

**Target Audience:** This conference is intended for people who serve on ethics committees, physicians, nurses, social workers, clergy, attorneys, community members of ethics committees, and others who wish to increase their knowledge of ethical and legal issues in healthcare ethics consultation.

**Disclosure:** It has been determined that the content of this activity is not related to any products or services of any commercial interests, therefore, no evidence was gathered related to faculty / authors / planners' relationships with commercial interests.

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Registration

#### **Registration Fee**

WVNEC Members \$110.00

All Others \$140.00

**Course Fee:** Includes all conference materials, lunch, morning and afternoon breaks, and continuing education credits for those listed in the brochure.

WVNEC uses the WVU eCommerce site which uses TouchNet Marketplace to process all credit card payments for our conference registrations. Payment is required in advance. There will be no registration at the door. **Cancellation policy:** Written cancellations must be received prior to May 1, 2024 and will be considered on a case-by-case basis and/or prorated. No refunds will be granted after the May 1 deadline. Substitutions are welcome. Please notify us of the change.

#### REGISTER: <u>http://www.wvnec.org/courses</u>

On the main course website click on "Register for Event" for the symposium. Once you complete the online registration form you will be redirected to our eCommerce payment page. Make sure to indicate your membership status on the payment page. WVNEC Members receive a registration discount. You will receive two confirmations, one for your registration and another once your payment for your registration has been processed.

**NOTE:** Registration confirmation will be sent to the attendee's email. For group registration, the first attendee will receive the email confirmation for the group.

**Stonewall Resort Room Reservations:** Attendees can make room reservations <u>HERE</u>. The cutoff date to make a reservation is April 16th.

**Questions:** Contact Linda McMillen at <u>wvneccourses@hsc.wvu.edu</u> or 304-293-7618.

**Registration Deadline:** Friday, May 3, 2024 or until registration is full. This conference is limited to 100 participants.